



Freight Routing Guide

North America and Puerto Rico

with International Shipping

Instructions

April 1, 2024

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Dear Valued Supplier:

Please read this Freight Routing Guide before shipping Zimmer Biomet orders to ensure that you adhere to the guidelines and avoid any future possible charge back violations and/or financial penalties. This guide contains detailed instructions for routing, scheduling, documenting, and palletizing of shipments to Zimmer Biomet locations throughout North America and Puerto Rico; and includes instructions for international shipments.

This guide supersedes all previous freight routing guides issued by legacy Zimmer or legacy Biomet.

All Purchase Orders issued by Zimmer Biomet and its subsidiaries will serve as the binding agreement of sale. Upon acceptance of the Purchase Order (PO) by the Supplier, it is the Supplier's responsibility and obligation to honor all the terms and conditions, which includes compliance with the *Freight Routing Guide*. These PO Terms and Conditions are duly noted on all outbound Purchase Orders. All terms and conditions of sale will remain in force unless otherwise rescinded in writing by Zimmer Biomet. This statement of understanding will serve as the operating preface for all PO transactions and will be binding to all parties to the agreement of sale.

Zimmer Biomet and its subsidiaries' Purchase Order Number(s) must be indicated on all Freight Bills and Packing Slips. For FedEx Parcel and LTL Shipments, Purchase Order numbers must be entered in one of the Shipment Reference Fields on the shipping label or Bill of Lading (BOL).

Compliance to the PO Terms & Conditions include the following:

- Using the correct shipping carrier, mode and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO
- Providing the PO in the shipment reference field or BOL for non-parcel shipments

Each supplier is responsible for forwarding this Guide to other individuals responsible for delivery of products to Zimmer Biomet and their subsidiaries.

Preferred Freight Terms

Zimmer Biomet is the Free Carrier (FCA) Shipping Point. Allow for 4-day shipment to optimize shipping costs, include this shipping time in the lead-time you provide to Zimmer Biomet. Expedite only when requested by buyer.

Prepaid Shipments

"Prepaid" Purchase Orders are deemed to be free on board (FOB) destination. Freight Prepaid terms are **not authorized**. Suppliers will be bound by these terms unless otherwise authorized by Zimmer Biomet in advance of the shipments.

Prepaid and Add Freight Terms

"Prepaid and add" freight terms are **not allowed**.

Pallet Requirements

Suppliers are required to use a 48"X40" four-way hardwood pallet. Zimmer Biomet will not accept broken boards. There will be no overhang of product and said product must be secured with shrink wrap or strapped to the pallet. Merchandise must be sorted by SKU, style and, if applicable, expiration date. Pallets with multiple SKU's must have those SKU's grouped together on a pallet. Multi-SKU cases must be clearly marked.

Carton Requirements

Suppliers are required to use double wall cartons with a minimum of 42BC (Board Commination). Zimmer Biomet will not accept product in cartons that do not meet this specification.

Insurance and Freight Claims

Suppliers must not select a “Declared Value” and purchase insurance for their shipments. Zimmer Biomet is insured by the corporate cargo insurance company, and thus, does not purchase insurance through our transportation providers. Immediately following a loss, contact the Zimmer Biomet Transportation Department for guidance concerning processing freight claims.

[Warsaw & Southaven SOP + claims](#)

Zimmer Biomet Ship-to Locations & Contact Information

AZ – SCOTTSDALE	CA - CAMPBELL	CA – IRVINE	DE – CLAYMONT
Cayenne Medical	Relign	Interpore Cross International	CD Diagnostics
16597 N. 92 nd , Suite 101	655 Campbell Technology Pkwy Suite 275	181 Technology Drive	650 Naamans Road #100
Scottsdale, AZ 85260	Campbell, CA 95008	Irvine, CA 92618	Claymont, DE 19703
480-502-3661	408-484-7599	949-271-8267	302-367-7770
Receiving: 8:00AM-4:30PM	Receiving: 8:00AM-5:00PM	Receiving: 7:00AM-3:00PM	Receiving: 8:00AM-4:00PM
REFER TO PAGE 6	REFER TO PAGE 7	REFER TO PAGE 8	REFER TO PAGE 9
FL – JACKSONVILLE	IN – WARSAW	IN – WARSAW	IN – WARSAW
Microfixation, LLC	Zimmer Biomet, Inc.	Zimmer Biomet, Inc.	Zimmer Biomet, Inc.
1520 Tradeport Drive	1777 West Center Street	1113 West Lake Street	228 East Bell Drive
Jacksonville, FL 32218	Building 4	Building 5	Building B (All North Campus)
904-741-4400	Warsaw, IN, 46580	Warsaw, IN 46580	Warsaw, IN 46581-0587
Receiving: 8:00AM-5:00PM	574-371-1931	574-373-2222	574-337-3804
REFER TO PAGE 10	Receiving: 6:00AM-2:00PM	Receiving: 7:00AM- 3:30PM	Receiving: 7:00AM-3:00PM
	REFER TO PAGE 11	REFER TO PAGE 11	REFER TO PAGE 11
MA – BRAINTREE	MO – RIVERSIDE	MS – OLIVE BRANCH	MS – OLIVE BRANCH
Citra Labs, LLC	Riverside Medical, Inc.(Dornoch)	Zimmer Biomet-Robotics	Zimmer Biomet/Millstone
55 Messina Drive	200 NW Parkway Dr	7437 Polk Lane	8836 Polk Lane
Braintree, MA 02184	Riverside, MO 64150	Olive Branch, MS 38654	Olive Branch, MS 38654
781-848-9386	816-743-7331	901-208-1612	901-275-7777
Receiving: 8:00AM-3:00PM	Receiving: 7:00AM-3:30PM	330-704-3879	Receiving: 8:00AM-4:30PM
REFER TO PAGE 13	REFER TO PAGE 14	Receiving: 7:00AM-4:00PM	REFER TO PAGE 14
		REFER TO PAGE 14	
MS – SOUTHAVEN	NJ – FAIRLAWN	NJ – PARSIPPANY	OH – DOVER
Zimmer Biomet/DHL	Zimmer Biomet	Zimmer TMT	Zimmer Orthopedic Surgical
8890 Commerce Drive,	20-01 Pollitt Drive	10 Pomeroy Road	200 West Ohio Avenue
Suite 101	Fair Lawn, NJ 07410	Parsippany, NJ 07054	Dover, OH 44622
Southaven, MS 38671	201-797-7300	973-576-0132	330-343-8801
662-280-2074 Ext. 21158	Receiving: 7:00AM-3:30PM	Receiving: 7:00AM-3:30PM	Receiving: 7:00AM-3:00PM
Receiving: 7:00AM-4:00PM	REFER TO PAGE 15	REFER TO PAGE 15	REFER TO PAGE 16
REFER TO PAGE 12			
CANADA	CANADA	PUERTO RICO	
Orthosoft Inc. d/b/a	Zimmer Canada	Zimmer Biomet	
Zimmer CAS	2323 Argentia Dr.	Turpeaux Industrial Park	
1463 Rue Ottawa	Mississauga, ON	RD 1 KIM 123.41	
Montreal, Quebec	Canada L5N 5N3	Mercedita, PR 00715	
Canada H3C 1S9	519-216-8857	787.259.5959	
514-861-4074 Ext. 204	Receiving: 6:30AM-3:00PM	Receiving: 7:30AM-4:30PM	
Receiving: 7:00AM-3:30PM	REFER TO PAGE 18		
REFER TO PAGE 17			

Small Package Domestic Shipments to Zimmer Biomet in Scottsdale, AZ

Individual Packages <150 lbs. or Total Weight <300 lbs.

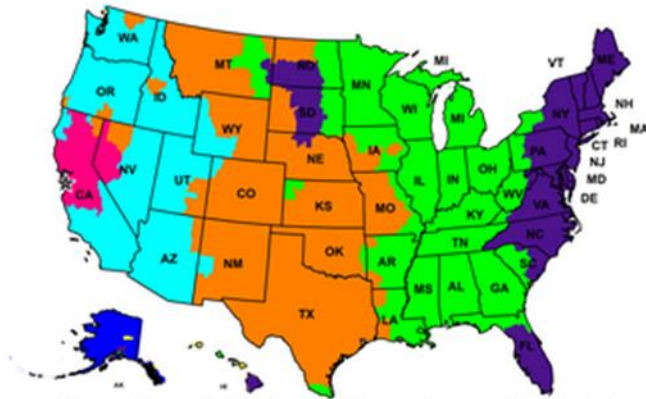
Please provide the following information on each Zimmer Biomet invoice:

- Using the correct shipping carrier, mode and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO

To Zimmer Biomet in Scottsdale, AZ

Type Shipping	Shipping From	Carrier and Service	Instructions
Normal Shipping	Locations that fall within 1-4 day transit time in the map below .	FedEx Ground®	Enter Zimmer PO number in "Your Reference" field Bill FedEx account number for Zimmer Biomet receiving location as indicated on PO
Next Day Shipping	Locations that fall within the 1 day transit time in the map below .	FedEx Ground®	
(Upon Zimmer Biomet Buyer Approval)	All other states	FedEx Express Standard Overnight®	

Shipping from ZIP/Postal code: 95008



When will your FedEx Ground shipment be scheduled for delivery?

	1 Day	2 Days	3 Days	4 Days	5 Days	6 Days	7+ Days
If picked up on...	Will be delivered by...						
Monday	Tue	Wed	Thu	Fri	Mon [®]	Tue [®]	Wed [®]
Tuesday	Wed	Thu	Fri	Mon	Tue [®]	Wed [®]	Thu [®]
Wednesday	Thu	Fri	Mon	Tue	Wed [®]	Thu [®]	Fri [®]
Thursday	Fri	Mon	Tue	Wed	Thu [®]	Fri [®]	Mon [®]
Friday	Mon	Tue	Wed	Thu	Fri [®]	Mon [®]	Tue [®]
Saturday	Tue	Wed	Thu	Fri	Mon [®]	Tue [®]	Wed [®]
Sunday	Tue	Wed	Thu	Fri	Mon [®]	Tue [®]	Wed [®]

[®] The following week
= Earliest possible delivery the following week
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This map illustrates service schedules in business days as of July 2021 for FedEx Ground Shipments

The Service Maps and charts are a general representations of transit. For more accurate transit quotes visit [Shipping Rates and Delivery Times](https://www.fedex.com/ShippingRatesandDeliveryTimes) on fedex.com

Please Note: Packages picked up from a residence may have one additional transit day. For faster returns please drop off at a staffed FedEx location.

Small Package Domestic Shipments to Zimmer Biomet in Campbell, CA

Individual Packages <150 lbs. or Total Weight <300 lbs.

Please provide the following information on each Zimmer Biomet invoice:

- Using the correct shipping carrier, mode, and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO

To Zimmer Biomet in Campbell, CA

Type Shipping	Shipping From	Carrier and Service	Instructions
Normal Shipping	Locations that fall within 1-4 day transit time in the map below .	FedEx Ground®	Enter Zimmer PO number in "Your Reference" field Bill FedEx account number for Zimmer Biomet receiving location as indicated on PO
Next Day Shipping	Locations that fall within the 1 day transit time in the map below .	FedEx Ground®	
(Upon Zimmer Biomet Buyer Approval)	All other states	FedEx Express Standard Overnight®	

Shipping from ZIP/Postal code: 95008



When will your FedEx Ground shipment be scheduled for delivery?

	1 Day	2 Days	3 Days	4 Days	5 Days	6 Days	7+ Days
If picked up on...	Will be delivered by...						
Monday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®
Tuesday	Wed	Thu	Fri	Mon	Tue®	Wed®	Thu®
Wednesday	Thu	Fri	Mon	Tue	Wed®	Thu®	Fri®
Thursday	Fri	Mon	Tue	Wed	Thu®	Fri®	Mon®
Friday	Mon	Tue	Wed	Thu	Fri®	Mon®	Tue®
Saturday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®
Sunday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®

® The following week
= Earliest possible delivery the following week
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Please Note: Packages picked up from a residence may have one additional transit day. For faster returns please drop off at a staffed FedEx location.

Small Package Domestic Shipments to Zimmer Biomet in Irvine, CA

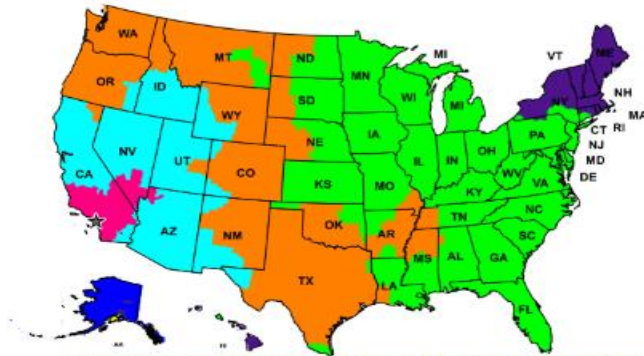
Individual Packages <150 lbs. or Total Weight <300 lbs.

Please provide the following information on each Zimmer Biomet invoice:

- Using the correct shipping carrier, mode and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO

To Zimmer Biomet in Irvine, CA			
Normal vs. Expedited Shipping	Shipping From	Carrier and Service	Instructions
Normal Shipping	Locations that fall within 1-4 day transit time in the map below.	FedEx Ground®	Enter Zimmer PO number in "Your Reference" field Bill FedEx account number for Zimmer Biomet receiving location as indicated on PO
Next Day Shipping (Upon Zimmer Biomet Buyer Approval)	Locations that fall within the 1 day transit time in the map below.	FedEx Ground®	
	All other states	FedEx Express Standard Overnight®	

Shipping from ZIP/Postal code: 92618



When will your FedEx Ground shipment be scheduled for delivery?

	1 Day	2 Days	3 Days	4 Days	5 Days	6 Days	7+ Days
If picked up on...	Will be delivered by...						
Monday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed*
Tuesday	Wed	Thu	Fri	Mon	Tue®	Wed®	Thu*
Wednesday	Thu	Fri	Mon	Tue	Wed®	Thu®	Fri*
Thursday	Fri	Mon	Tue	Wed	Thu®	Fri®	Mon*
Friday	Mon	Tue	Wed	Thu	Fri®	Mon®	Tue*
Saturday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed*
Sunday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed*

® The following week
 * Earliest possible delivery the following week
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This map illustrates service schedules in business days as of July 2023 for FedEx Ground Shipments

The Service Maps and charts are a general representations of transit. For more accurate transit quotes visit [Shipping Rates and Delivery Times](https://www.fedex.com/ShippingRatesandDeliveryTimes) on [fedex.com](https://www.fedex.com)

Please Note: Packages picked up from a residence may have one additional transit day. For faster returns please drop off at a staffed FedEx location.

Small Package Domestic Shipments to Zimmer Biomet in Claymont, DE

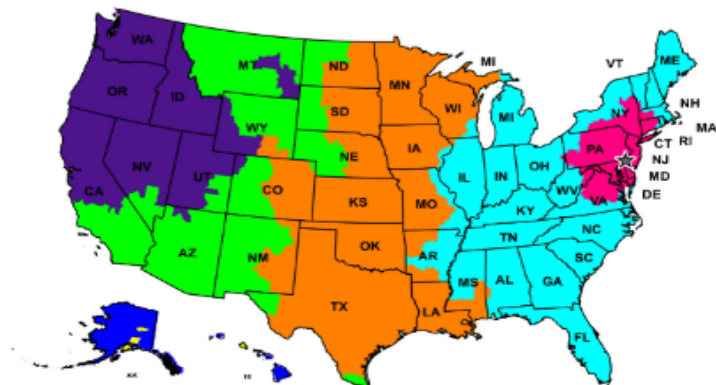
Individual Packages <150 lbs. or Total Weight <300 lbs.

Please provide the following information on each Zimmer Biomet invoice:

- Using the correct shipping carrier, mode, and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO

To Zimmer Biomet in Claymont, DE			
Normal vs. Expedited Shipping	Shipping From	Carrier and Service	Instructions
Normal Shipping	Locations that fall within 1-4 day transit time in the map below .	FedEx Ground®	Enter Zimmer PO number in “Your Reference” field Bill FedEx account number for Zimmer Biomet receiving location as indicated on PO
Next Day Shipping (Upon Zimmer Biomet Buyer Approval)	Locations that fall within the 1 day transit time in the map below .	FedEx Ground®	
	All other states	FedEx Express Standard Overnight®	

Shipping from ZIP/Postal code: 19703



When will your FedEx Ground shipment be scheduled for delivery?

	1 Day	2 Days	3 Days	4 Days	5 Days	6 Days	7+ Days
If picked up on...	Will be delivered by...						
Monday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®
Tuesday	Wed	Thu	Fri	Mon	Tue®	Wed®	Thu®
Wednesday	Thu	Fri	Mon	Tue	Wed®	Thu®	Fri®
Thursday	Fri	Mon	Tue	Wed	Thu®	Fri®	Mon®
Friday	Mon	Tue	Wed	Thu	Fri®	Mon®	Tue®
Saturday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®
Sunday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®

® The following week

® Earliest possible delivery the following week
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This map illustrates service schedules in business days as of July 2020 for FedEx Ground Shipments

The Service Maps and charts are a general representations of transit. For more accurate transit quotes visit [Shipping Rates and Delivery Times](#) on [fedex.com](#)

Please Note: Packages picked up from a residence may have one additional transit day. For faster returns please drop off at a staffed FedEx location.

Small Package Domestic Shipments to Zimmer Biomet in Jacksonville, FL

Individual Packages <150 lbs. or Total Weight <300 lbs.

Please provide the following information on each Zimmer Biomet invoice:

- Using the correct shipping carrier, mode, and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO

To Zimmer Biomet in Jacksonville, FL

Normal vs. Expedited Shipping	Shipping From	Carrier and Service	Instructions
Normal Shipping	Locations that fall within 1-4 day transit time in the map below .	FedEx Ground®	Enter Zimmer PO number in "Your Reference" field Bill FedEx account number for Zimmer Biomet receiving location as indicated on PO
Next Day Shipping	Locations that fall within the 1 day transit time in the map below .	FedEx Ground®	
(Upon Zimmer Biomet Buyer Approval)	All other states	FedEx Express Standard Overnight®	

Shipping from ZIP/Postal code: 32218



When will your FedEx Ground shipment be scheduled for delivery?

	1 Day	2 Days	3 Days	4 Days	5 Days	6 Days	7+ Days
If picked up on...	Will be delivered by...						
Monday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed*
Tuesday	Wed	Thu	Fri	Mon	Tue®	Wed®	Thu*
Wednesday	Thu	Fri	Mon	Tue	Wed®	Thu®	Fri*
Thursday	Fri	Mon	Tue	Wed	Thu®	Fri®	Mon*
Friday	Mon	Tue	Wed	Thu	Fri®	Mon®	Tue*
Saturday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed*
Sunday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed*

® The following week
* Earliest possible delivery the following week
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This map illustrates service schedules in business days as of July 2020 for FedEx Ground Shipments

The Service Maps and charts are a general representations of transit. For more accurate transit quotes visit [Shipping Rates and Delivery Times](https://www.fedex.com/ship/rates) on fedex.com

Please Note: Packages picked up from a residence may have one additional transit day. For faster returns please drop off at a staffed FedEx location.

Small Package Domestic Shipments to Zimmer Biomet in Warsaw, IN

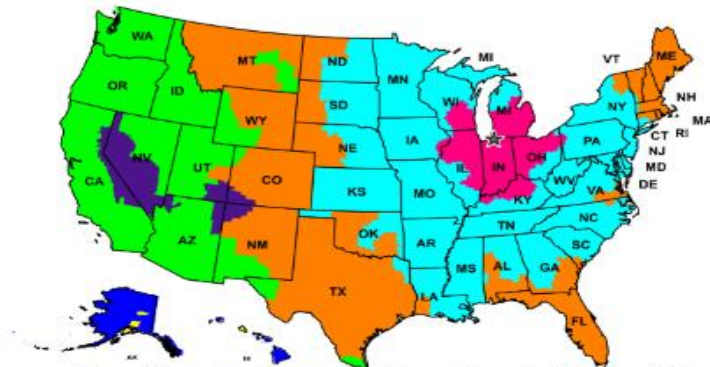
Individual Packages <150 lbs. or Total Weight <300 lbs.

Please provide the following information on each Zimmer Biomet invoice:

- Using the correct shipping carrier, mode, and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO

To Zimmer Biomet in Warsaw, IN			
Normal vs. Expedited Shipping	Shipping From	Carrier and Service	Instructions
Normal Shipping	Locations that fall within 1-4 day transit time in the map below .	FedEx Ground®	Enter Zimmer PO number in "Your Reference" field Bill FedEx account number for Zimmer Biomet receiving location as indicated on PO
Next Day Shipping (Upon Zimmer Biomet Buyer Approval)	Locations that fall within the 1 day transit time in the map below .	FedEx Ground®	
	All other states	FedEx Express Standard Overnight®	

Shipping from ZIP/Postal code: 46580



When will your FedEx Ground shipment be scheduled for delivery?

	1 Day	2 Days	3 Days	4 Days	5 Days	6 Days	7+ Days
If picked up on...	Will be delivered by...						
Monday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®
Tuesday	Wed	Thu	Fri	Mon	Tue®	Wed®	Thu®
Wednesday	Thu	Fri	Mon	Tue	Wed®	Thu®	Fri®
Thursday	Fri	Mon	Tue	Wed	Thu®	Fri®	Mon®
Friday	Mon	Tue	Wed	Thu	Fri®	Mon®	Tue®
Saturday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®
Sunday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®

® The following week
= Earliest possible delivery the following week
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This map illustrates service schedules in business days as of July 2020 for FedEx Ground Shipments.

The Service Maps and charts are a general representations of transit. For more accurate transit quotes visit [Shipping Rates and Delivery Times](https://www.fedex.com/ship/rates) on [fedex.com](https://www.fedex.com)

Please Note: Packages picked up from a residence may have one additional transit day. For faster returns please drop off at a staffed FedEx location.

Small Package Domestic Shipments to Zimmer Biomet in Braintree and Concord, MA

Individual Packages <150 lbs. or Total Weight <300 lbs.

Please provide the following information on each Zimmer Biomet invoice:

- Using the correct shipping carrier, mode, and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO

To Zimmer Biomet in Braintree, MA

Normal vs. Expedited Shipping	Shipping From	Carrier and Service	Instructions
Normal Shipping	Locations that fall within 1-4 day transit time in the map below .	FedEx Ground®	Enter Zimmer PO number in “Your Reference” field Bill FedEx account number for Zimmer Biomet receiving location as indicated on PO
Next Day Shipping (Upon Zimmer Biomet Buyer Approval)	Locations that fall within the 1 day transit time in the map below .	FedEx Ground®	
	All other states	FedEx Express Standard Overnight®	

Shipping from ZIP/Postal code: 02184



When will your FedEx Ground shipment be scheduled for delivery?

	1 Day	2 Days	3 Days	4 Days	5 Days	6 Days	7+ Days
If picked up on...	Will be delivered by...						
Monday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed™
Tuesday	Wed	Thu	Fri	Mon	Tue®	Wed®	Thu™
Wednesday	Thu	Fri	Mon	Tue	Wed®	Thu®	Fri™
Thursday	Fri	Mon	Tue	Wed	Thu®	Fri®	Mon™
Friday	Mon	Tue	Wed	Thu	Fri®	Mon®	Tue™
Saturday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed™
Sunday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed™

® The following week
™ Earliest possible delivery the following week
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This map illustrates service schedules in business days as of July 2020 for FedEx Ground Shipments

The Service Maps and charts are a general representations of transit. For more accurate transit quotes visit [Shipping Rates and Delivery Times](https://www.fedex.com/ShippingRates) on fedex.com

Please Note: Packages picked up from a residence may have one additional transit day. For faster returns please drop off at a staffed FedEx location.

Small Package Domestic Shipments to Zimmer Biomet in Riverside, MO

Individual Packages <150 lbs. or Total Weight <300 lbs.

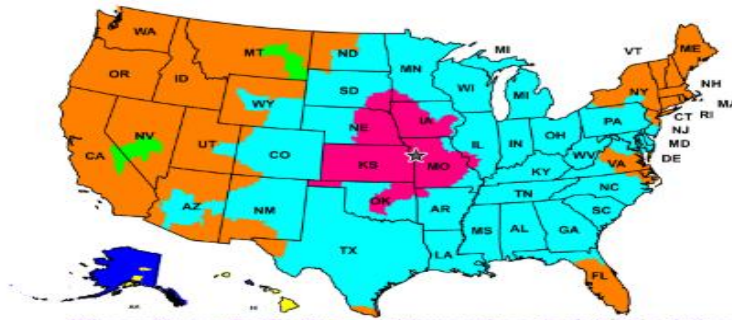
Please provide the following information on each Zimmer Biomet invoice:

- Using the correct shipping carrier, mode, and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO

To Zimmer Biomet in Riverside, MO

Normal vs. Expedited Shipping	Shipping From	Carrier and Service	Instructions
Normal Shipping	Locations that fall within 1-4 day transit time in the map below .	FedEx Ground®	Enter Zimmer PO number in "Your Reference" field Bill FedEx account number for Zimmer Biomet receiving location as indicated on PO
Next Day Shipping	Locations that fall within the 1 day transit time in the map below .	FedEx Ground®	
(Upon Zimmer Biomet Buyer Approval)	All other states	FedEx Express Standard Overnight®	

Shipping from ZIP/Postal code: 64150



When will your FedEx Ground shipment be scheduled for delivery?

	1 Day	2 Days	3 Days	4 Days	5 Days	6 Days	7+ Days
If picked up on...	Will be delivered by...						
Monday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®
Tuesday	Wed	Thu	Fri	Mon	Tue®	Wed®	Thu®
Wednesday	Thu	Fri	Mon	Tue	Wed®	Thu®	Fri®
Thursday	Fri	Mon	Tue	Wed	Thu®	Fri®	Mon®
Friday	Mon	Tue	Wed	Thu	Fri®	Mon®	Tue®
Saturday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®
Sunday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®

® The following week
= Earliest possible delivery the following week
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This map illustrates service schedules in business days as of July 2020 for FedEx Ground Shipments

The Service Maps and charts are a general representations of transit. For more accurate transit quotes visit [Shipping Rates and Delivery Times](https://www.fedex.com/ShippingRatesandDeliveryTimes) on [fedex.com](https://www.fedex.com)

Please Note: Packages picked up from a residence may have one additional transit day. For faster returns please drop off at a staffed FedEx location.

Small Package Domestic Shipments to Zimmer Biomet in Olive Branch & Southaven, MS

Individual Packages <150 lbs. or Total Weight <300 lbs.

Please provide the following information on each Zimmer Biomet invoice:

- Using the correct shipping carrier, mode, and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO

To Zimmer Biomet in Olive Branch, MS & Southaven, MS			
Normal vs. Expedited Shipping	Shipping From	Carrier and Service	Instructions
Normal Shipping	Locations that fall within 1-4 day transit time in the map below .	FedEx Ground®	Enter Zimmer PO number in "Your Reference" field Bill FedEx account number for Zimmer Biomet receiving location as indicated on PO
Next Day Shipping (Upon Zimmer Biomet Buyer Approval)	Locations that fall within the 1 day transit time in the map below .	FedEx Ground®	
	All other states	FedEx Express Standard Overnight®	

Shipping from ZIP/Postal code: 38671



When will your FedEx Ground shipment be scheduled for delivery?

If picked up on...		Will be delivered by...						
		1 Day	2 Days	3 Days	4 Days	5 Days	6 Days	7+ Days
Monday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®	
Tuesday	Wed	Thu	Fri	Mon	Tue®	Wed®	Thu®	
Wednesday	Thu	Fri	Mon	Tue	Wed®	Thu®	Fri®	
Thursday	Fri	Mon	Tue	Wed	Thu®	Fri®	Mon®	
Friday	Mon	Tue	Wed	Thu	Fri®	Mon®	Tue®	
Saturday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®	
Sunday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®	

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Please Note: Packages picked up from a residence may have one additional transit day. For faster returns please drop off at a staffed FedEx location.

Small Package Domestic Shipments to Zimmer Biomet in Fair Lawn and Parsippany, NJ

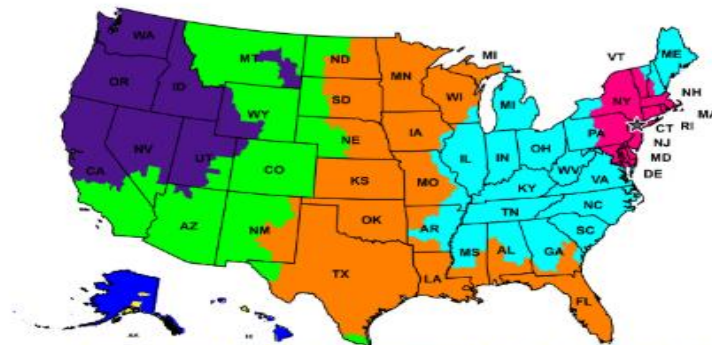
Individual Packages <150 lbs. or Total Weight <300 lbs.

Please provide the following information on each Zimmer Biomet invoice:

- Using the correct shipping carrier, mode, and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO

To Zimmer Biomet in Fair Lawn and Parsippany, NJ			
Normal vs. Expedited Shipping	Shipping From	Carrier and Service	Instructions
Normal Shipping	Locations that fall within 1-4 day transit time in the map below .	FedEx Ground®	Enter Zimmer PO number in "Your Reference" field Bill FedEx account number for Zimmer Biomet receiving location as indicated on PO
Next Day Shipping	Locations that fall within the 1 day transit time in the map below .	FedEx Ground®	
(Upon Zimmer Biomet Buyer Approval)	All other states	FedEx Express Standard Overnight®	

Shipping from ZIP/Postal code: 07054



When will your FedEx Ground shipment be scheduled for delivery?

If picked up on...		Will be delivered by...						
		1 Day	2 Days	3 Days	4 Days	5 Days	6 Days	7+ Days
Monday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®	
Tuesday	Wed	Thu	Fri	Mon	Tue®	Wed®	Thu®	
Wednesday	Thu	Fri	Mon	Tue	Wed®	Thu®	Fri®	
Thursday	Fri	Mon	Tue	Wed	Thu®	Fri®	Mon®	
Friday	Mon	Tue	Wed	Thu	Fri®	Mon®	Tue®	
Saturday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®	
Sunday	Tue	Wed	Thu	Fri	Mon®	Tue®	Wed®	

® The following week
= Earliest possible delivery the following week
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This map illustrates service schedules in business days as of July 2020 for FedEx Ground Shipments

The Service Maps and charts are a general representations of transit. For more accurate transit quotes visit [Shipping Rates and Delivery Times](https://www.fedex.com/ShippingRatesandDeliveryTimes) on [fedex.com](https://www.fedex.com)

Please Note: Packages picked up from a residence may have one additional transit day. For faster returns please drop off at a staffed FedEx location.

Small Package Domestic Shipments to Zimmer Biomet in Dover, OH

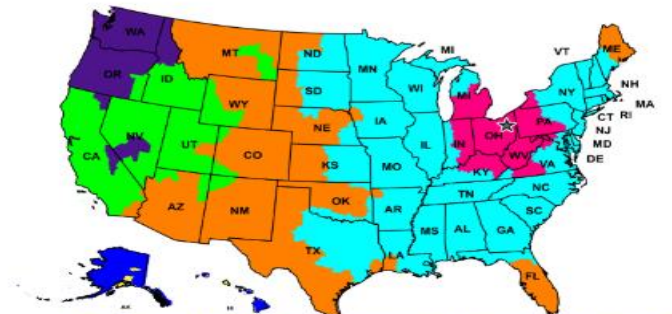
Individual Packages <150 lbs. or Total Weight <300 lbs.

Please provide the following information on each Zimmer Biomet invoice:

- Using the correct shipping carrier, mode, and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO

To Zimmer Biomet in Dover, OH			
Normal vs. Expedited Shipping	Shipping From	Carrier and Service	Instructions
Normal Shipping	Locations that fall within 1-4 day transit time in the map below .	FedEx Ground®	Enter Zimmer PO number in "Your Reference" field Bill FedEx account number for Zimmer Biomet receiving location as indicated on PO
Next Day Shipping (Upon Zimmer Biomet Buyer Approval)	Locations that fall within the 1 day transit time in the map below .	FedEx Ground®	
	All other states	FedEx Express Standard Overnight®	

Shipping from ZIP/Postal code: 44622



When will your FedEx Ground shipment be scheduled for delivery?

		1 Day 2 Days 3 Days 4 Days 5 Days 6 Days 7+ Days						
If picked up on...		Will be delivered by...						
Monday	Tue	Wed	Thu	Fri	Mon [®]	Tue [®]	Wed [®]	Thu [®]
Tuesday	Wed	Thu	Fri	Mon	Tue [®]	Wed [®]	Thu [®]	Fri [®]
Wednesday	Thu	Fri	Mon	Tue	Wed [®]	Thu [®]	Fri [®]	Mon [®]
Thursday	Fri	Mon	Tue	Wed	Thu [®]	Fri [®]	Mon [®]	Tue [®]
Friday	Mon	Tue	Wed	Thu	Fri [®]	Mon [®]	Tue [®]	Wed [®]
Saturday	Tue	Wed	Thu	Fri	Mon [®]	Tue [®]	Wed [®]	Thu [®]
Sunday	Tue	Wed	Thu	Fri	Mon [®]	Tue [®]	Wed [®]	Thu [®]

[®] The following week
 = Earliest possible delivery the following week
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This map illustrates service schedules in business days as of July 2020 for FedEx Ground Shipments

The Service Maps and charts are a general representation of transit. For more accurate transit quotes visit [Shipping Rates and Delivery Times](https://www.fedex.com/ship/rates) on [fedex.com](https://www.fedex.com)

Please Note: Packages picked up from a residence may have one additional transit day. For faster returns please drop off at a staffed FedEx location.

Small Package International Shipments to Zimmer Biomet in Montreal, Quebec

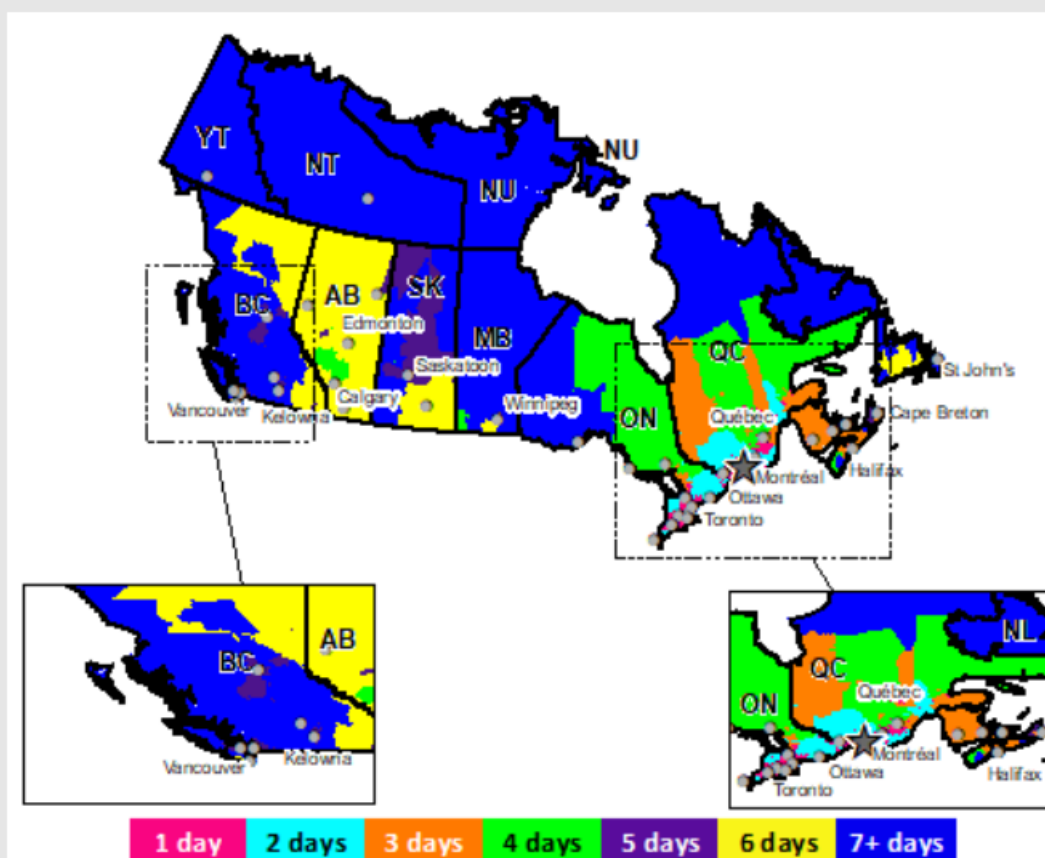
Individual Packages <150 lbs. or Total Weight <300 lbs.

Please provide the following information on each Zimmer Biomet invoice:

- Using the correct shipping carrier, mode, and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO

To Zimmer Biomet in Montreal, Quebec			
Normal vs. Expedited Shipping	Shipping From	Carrier and Service	Instructions
Normal Shipping	Locations that fall within 1-4 day transit time in the map below .	FedEx International Ground®	Enter Zimmer PO number in "Your Reference" field Bill FedEx account number for Zimmer Biomet receiving location as indicated on PO
NEXT DAY SHIPPING (UPON ZIMMER BIOMET BUYER APPROVAL)	All other states	FedEx International Priority®	

Shipping from ZIP/Postal code: H3C2N6



The Service Maps and charts are a general representations of transit. For more accurate transit quotes visit [Shipping Rates and Delivery Times](https://www.fedex.com/ShippingRatesAndDeliveryTimes) on fedex.com

Please Note: Packages picked up from a residence may have one additional transit day. For faster returns please drop off at a staffed FedEx location.

Small Package International Shipments to Zimmer Biomet in Mississauga, Ontario

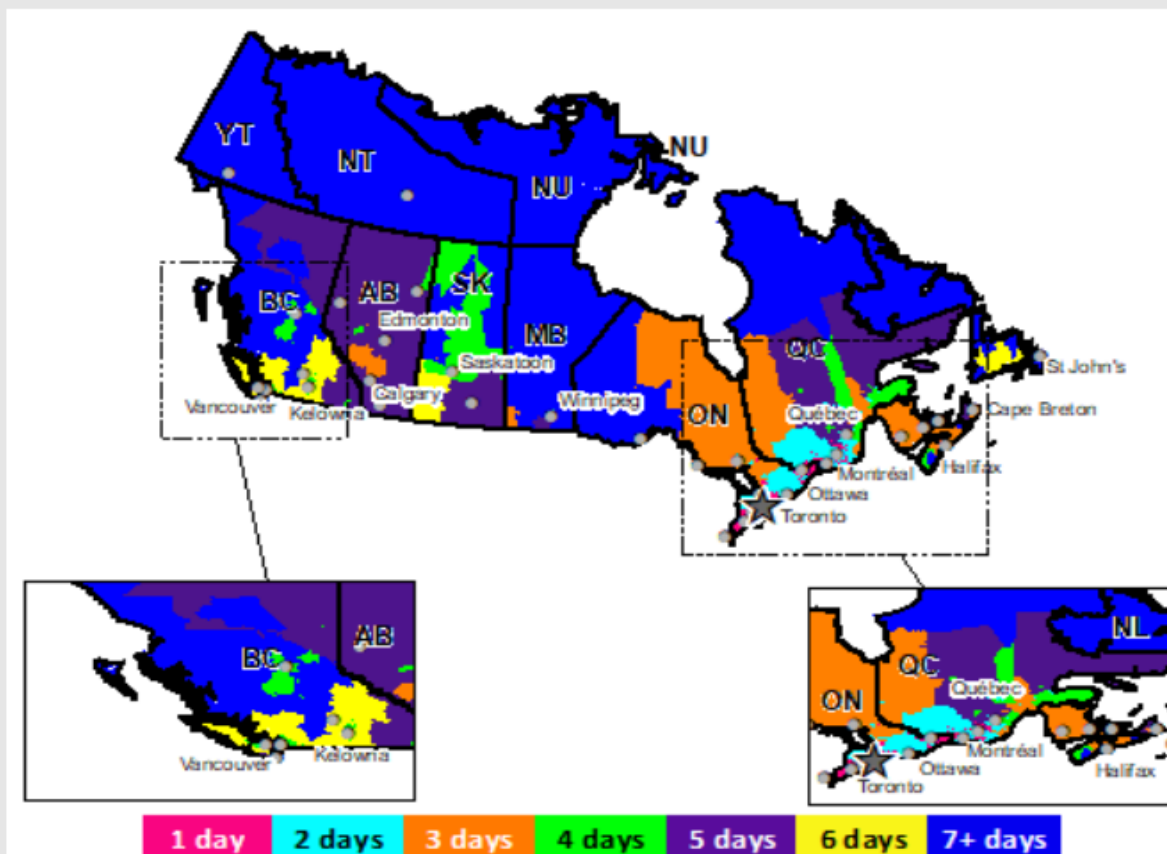
Individual Packages <150 lbs. or Total Weight <300 lbs.

Please provide the following information on each Zimmer Biomet invoice:

- Using the correct shipping carrier, mode, and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO

To Zimmer Biomet in Mississauga. Ontario			
Normal vs. Expedited Shipping	Shipping From	Carrier and Service	Instructions
Normal Shipping	Locations that fall within 1-4 day transit time in the map below.	FedEx International Ground®	Enter Zimmer PO number in "Your Reference" field
NEXT DAY SHIPPING (UPON ZIMMER BIOMET BUYER APPROVAL)	All other states	FedEx International Priority®	

Shipping from ZIP/Postal code: L5N5N3



The Service Maps and charts are a general representations of transit. For more accurate transit quotes visit [Shipping Rates and Delivery Times](https://www.fedex.com/ShippingRatesandDeliveryTimes) on fedex.com

Please Note: Packages picked up from a residence may have one additional transit day. For faster returns please drop off at a staffed FedEx location.

LTL, Truckload Van, and Flatbed Domestic Shipments to All Zimmer Biomet North American Locations

Please ensure that the following information is provided on each Zimmer Biomet invoice:

- ❖ Billing terms, carrier and service levels (e.g., FedEx Freight, etc.)
- ❖ Pro/Tracking Number

LTL Palletized Shipments <15,000 lbs. and/or 15 Linear Ft.				
Standard vs. Expedited Shipping	Zimmer Biomet Ship To Location	Shipping From	Carrier and Service	Billing
Standard Shipping	All U.S. and Canada Zimmer Biomet Locations	All States	FedEx Freight Indicate ECONOMY on BOL	Collect
Expedited Shipping (Upon Zimmer Approval)	All U.S. and Canada Zimmer Biomet Locations	All States	FedEx Freight Indicate PRIORITY on BOL	Collect

Flat Bed Shipments			
Standard vs. Expedited Shipping	Shipping From	Carrier and Service	Billing
All	All Contiguous States	Schneider	Collect

Full Truckload Van Shipments >15,000 lbs. and/or 15 linear Ft.			
Standard vs. Expedited Shipping	Shipping From	Carrier and Service	Billing
All	All Contiguous States	Schneider	Collect

LTL/Palletized Shipment Instructions (<15,000 lbs. and/or 15 Linear Ft.)

Ship Collect via FedEx Freight from all states to all U.S. and Canada Zimmer Biomet locations. Indicate **Economy** service on the BOL unless expedited service via FedEx Freight Priority is requested on a Purchase Order (PO) or by the Zimmer Biomet buyer for a specific shipment.

- Contact information: <http://fedex.com/us/freight/index.html> or 1-866-393-4585

Truckload Van Shipments

Ship Collect via Schneider. Indicate the shipment is on behalf of Zimmer Biomet. A PO number must be given for every shipment.

- Contact information: SLCYZimmerBiomet@schneider.com

Flatbed Shipments

Ship Collect via Schneider. Indicate the shipment is on behalf of Zimmer Biomet. A PO number must be given for every shipment.

- Contact information: SLCYZimmerBiomet@schneider.com

International Inbound Shipments

All Zimmer Biomet suppliers are required to follow this freight routing guide when moving Zimmer Biomet materials throughout the International Supply Chain. This routing guide applies when Zimmer Biomet is responsible for any portion of the cost or liability during its journey. In such cases where Zimmer Biomet is responsible, it is imperative that the Zimmer Biomet approved network of carriers and these instructions are strictly followed.

Suppliers who do not adhere to these instructions will be responsible for payment of any and all landed costs associated with the shipment.

Scope

Covers all shipments moving across an international border, from one country to another performed on behalf of Zimmer Biomet entities. This includes shipments from warehouses, third parties and/or our suppliers that may or may not involve Zimmer Biomet Purchase Orders. The specified incoterms are as per International Chamber of Commerce (ICC) Incoterms 2020 and will be reflected on the Zimmer Biomet Purchase Order (PO) so that the points of transfer for cost and liability are identified for Zimmer Biomet transactions.

Contact Information for all International Cargo

Zimmer Biomet Global Transportation Services - all international shipments for Zimmer Biomet should be coordinated through this organization. Send all general inquiries, shipment notifications, and requests for routing instructions to:

- Dan Stapleton, Category Manager – Freight & Logistics NAM: daniel.stapleton@zimmerbiomet.com
- Luis Pacheco, Freight Category Specialist - EMEA: Luis.Pacheco@zimmerbiomet.com
- Phoebe Zhang, Sourcing Manager - APAC: Phoebe.Zhang@zimmerbiomet.com

U.S Inbound (U.S. Imports)

(Items that are coming into the continental U.S. and are originating from non-U.S. locations.)

Incoterms FCA named place (Free Carrier named place as per ICC Incoterms 2020) - where Zimmer Biomet has agreed to act as U.S. importer, FCA terms apply into U.S. and shipper is required to notify and coordinate all U.S. imports with Zimmer Biomet's Trade Compliance Group.

Please provide the following information on each Zimmer Biomet invoice:

- Using the correct shipping carrier, mode, and service
- Billing the correct recipient account number for each Zimmer Biomet location as indicated on the PO
- Providing the PO in the shipment reference field or BOL for non-parcel shipments

Pre-Alerts

Must include:

- AWB Tracking Number
- Carrier Invoice
- Shipper Commercial Invoice
- Packing List (if available)
- Supplemental Document (if not listed on the invoice)
 - *Such as IRA, RMA, RGA, and/or FDA data sheet
 - *Supplemental datasheets must in Excel format

Email Subject Line Format: Pre-Alert [insert carrier name] AWB [insert tracking number]

Example: Pre-Alert FedEx AWB 79976209887

Email to:

To: americas.gco.imports@zimmerbiomet.com

CC: Brokerage Team as Determined by Freight Forwarder and Mode of Transport (see **APPENDIX A**)

(See broker Pre-Alert Notification addresses on next page.)

Compliance

NOTICE: Shipments arriving to the U.S. without sufficient information for processing and clearance by US Customs, FDA, or other applicable governing agencies, will be delayed and may be returned to the origin after 4 business days.

APPENDIX A: Zimmer Biomet List of Freight Forwarders

Note: Freight forwarders not listed in below chart will be turned over to FedEx Trade Networks Brokerage

FREIGHT FOWARDER	MODE	BROKERAGE EMAIL
FEDEX	AIR EXPRESS	BUFCPAMAIN_C@ftn.fedex.com
FEDEX	OCEAN	marshall.libby@fedex.com
FEDEX	ISF FILING ADVICE REQUIRED	Guadalupe.Figueroa@fedex.com
FTN	Import	FTN_ORD_Air_brokerage@fedex.com
FTN	Import	FTN_ORD_brokerage@fedex.com
FTN	TRUCK FREIGHT MX/CA BORDER CROSSING	BPA@fedex.com
UPS	AIR EXPRESS	mbelliard@ups.com
UPS	AIR EXPRESS	dianealexander@ups.com
UPS	AIR EXPRESS	loricoblentz@ups.com
UPS	AIR EXPRESS	James.Alphonso@ups.com
UPS	AIR EXPRESS	gove.bryan@ups.com
UPS	AIR EXPRESS	sdfdocdesk@ups.com
UPS	AIR EXPRESS	wshultz@ups.com
UPS	AIR EXPRESS	deagan@ups.com
KWE	COMMERCIAL AIR/OCEAN	brian.greaney@kwe.com
KWE	ISF FILING ADVICE REQUIRED FOR OCEAN	Jeremy.Piepenbrink@am.kwe.com
KWE	PUERTO RICO IMPORTS	atlbrkg@am.kwe.com
DHL	COMMERCIAL AIR	BROKERSDESK@DHL.COM
DHL	COMMERCIAL AIR	fdacustomercontact@dhl.com
DHL	EXPRESS	CVGBIOMET@DHL.COM
DHL	EXPRESS	fdacustomercontact@dhl.com
DSV	AIR	ImpAir.ORD@us.dsv.com
DSV	OCEAN	ImpSea.ORD@us.dsv.com
DSV	ISF FILING ADVICE REQUIRED FOR OCEAN	Patrick.grimshaw@us.dsv.com
DSV	SENIOR DIRECTOR OF GLOBAL ACCOUNTS	Rahul.ramakrishnan@us.dsv.com

Customs Document Requirements:

Commercial Invoice or Pro Forma Invoice in English and to include:

1. Exporter: Name, complete physical address and contact information.
2. Bill To: Name, complete physical address and contact information
3. Ship to (Consignee): Physical Deliver to Address
4. Invoice Number and Date
5. Terms of Sale and Incoterms Rule
6. Net/Gross Weight
7. Full Description of Merchandise
8. Quantity/Number of pieces
9. Harmonized Tariff Schedule (HTS)
10. Value (per unit and total) in USD
11. Customs Country of Origin
12. Signature affirming invoice is true and correct.
13. Name and Address of Manufacturer, if not the shipper
14. FDA Regulated Product:
 - a. Intended Use
 - b. Product code (mandatory)

- c. Medical Device Listing and 510k (based on intended use)
- d. Manufacturer Establishment Registration Number

Pack List to include

- **Complete list of itemized contents** including part numbers, descriptions, and quantities.
- **Name of Location for pick up:** complete address, point of contact and telephone number of the pickup point, hours of operation.
- **Packaging details:** pieces, weights, and dimensions (i.e., 6 boxes 24 x 24 x 24, 300 lbs., shrink wrapped on 1 wooden pallet).

U.S. shipments should be consigned to: *Zimmer Biomet c/o ship-to address as shown on Purchase Order.*

Zimmer Biomet Global Sourcing team members will respond within 1 business day / 24 hours with approvals and complete routing instructions.

Zimmer Biomet approved Incoterms U.S. imports

FCA – Free Carrier - Preferred

DAP – Delivered at Place - Approved

DDP – Delivered Duty Paid - Approved

Under/Over 1000 lbs. ship

- FedEx Express
- Over 1,000lbs, notify Zimmer Global Transportation Services for selection of forwarder
- Kintetsu World Express - APAC
- DSV - APAC
- FedEx Trade Network - EMEA

U.S. authorized import brokers for Zimmer Biomet will be made available upon request.

