



We are here to support you!

Call: **844-799-8208** as soon as possible to schedule your Home Base Station set up call. Scan this QR code to save this number in your phone for future use!



If your Home Base Station is broken, lost, or damaged call Smart Knee Support.

Welcome to Persona IQ[®] The Smart Knee[®]

Congratulations on choosing Persona IQ for your total knee replacement procedure. This document will help you know what to do next.

First, call our Smart Knee Support Team at 1-844-799-8208 to schedule your Home Base Station set up as soon as you can.

Secondly, please complete your Persona IQ profile in the mymobility[®] app. You can follow these instructions to help you through the account set up process.

Persona IQ mymobility Account Set Up

To complete your Persona IQ profile, login to the mymobility app on your phone or on the web (<https://patient.zbmymobilitysolutions.com>).



Step 1: Click on **“Set Up Persona IQ Account”**.

Step 2: Click **“Finalize Persona IQ Profile”**. Read the instructions and click the bottom right arrow.

Step 3: Read the Terms of Use and click **“I have read Terms of Use”** if you are comfortable with the information. Read the Privacy Policy and click **“I have read the Privacy Policy”** if you are comfortable with the information. If you are not comfortable, please stop setting up your account and contact your surgeon.

Step 4: Enter your home address. Click the bottom right arrow.

Step 5: Enter your height and weight and click the bottom right arrow.

Step 6: Select the time you typically go to bed. Click the bottom right arrow.

Step 7: If you are under 18, please enter your Caregiver information and click the bottom right arrow.

Step 8: You will see a screen letting you know you have completed your profile and are now ready to set up your Home Base Station.

Home Base Station Set Up

We offer two Home Base Station models: Standard (yellow bird logo) or Bluetooth connection (white bird logo). Please be sure to follow the instructions appropriate for the model you have received.

Before getting started on setting up your Home Base Station, please click on the next task in the mymobility app, **“Base Station Pre-Check.”** This will take you through a checklist to help you get ready to set up your Home Base Station.



Standard Home Base Station (yellow bird logo)

Standard Home Base Station Set Up

- Step 1:** On your computer, navigate to the web-based application of mymobility: <https://patient.zbmymobilitysolutions.com> and login.
- Step 2:** Click on the task **“Set Up Persona IQ Account”**. Next, click on **“Home Base Station Set Up”** and follow the instructions on the screen. You will need to click on the applicable link to the Home Base Station Set-Up Tool. There is one option for Mac users and one for PC users. Once you click on the link, you will need to download the application to your computer.
- Step 3:** Once the software has finished downloading, enter your mymobility login (email address) and password to access the tool.
- Step 4:** On the Welcome screen, read the instructions and click the bottom right arrow.
- Step 5:** Attach the cord to the Home Base Station and then plug the other end into your computer’s USB port and click the bottom right arrow. If you have a Mac computer with a USB-C port, plug in the adapter to the end of the cord and then plug it in to your computer. Gather the name of your home Wi-Fi network and the password, you will need it next.
- Step 6:** Click **“Scan”** so the system can scan the nearby Wi-Fi networks. Select your home network from the list and enter your password. The system will work to connect the Home Base Station to your network. When completed, click the bottom right arrow.
- Step 7:** Read the final instructions on the screen. Unplug your Home Base Station from your computer and add the wall adapter. Plug the Home Base Station in to an outlet near your bed and look for a green light to appear. You will need to have the Home Base Station within 6 feet of where you sleep for the implant to communicate with the Home Base Station. The implant communicates with the Home Base Station around the time listed in the app when you selected your average bedtime.

Bluetooth Home Base Station Set Up



Bluetooth Home Base Station (white bird logo)

- Step 1:** Open your Home Base Station Bluetooth box and connect the USB cable into the wall adaptor plug.
- Step 2:** Connect the micro-USB cable into the Home Base Station. Make sure the micro-USB cable is oriented correctly before inserting.
- Step 3:** Plug in your Home Base Station directly into a wall outlet within 6 feet of where you sleep.
 - a. **IMPORTANT:** Your Home Base Station should be properly located so that it can collect your Persona IQ data each night when your are asleep.
- Step 4:** Make sure your phone’s Bluetooth is on in your phone’s settings. Bluetooth is required for set up.
- Step 5:** Download the Canary Medical Patient app on your smartphone by selecting the appropriate Apple or Google app download link or search for **“Canary Medical”** app on your phone’s app store.

Step 6: Log in with your previously created mymobility credentials and follow prompts within the Canary Medical app.

Step 7: Have your home Wi-Fi password available.

Step 8: Within the app, choose to allow or not allow biometric login (i.e. fingerprint or facial recognition) for future logins.

Step 9: Choose to allow or not allow notifications from Canary Medical.
a. NOTE: We recommend allowing notifications to send you alerts.

Step 10: Confirm that you currently have your Home Base Station by selecting “Yes”.
a. NOTE: if you do not have your Home Base Station, return to the App after you have received your Base Station and completed steps 1-3.
b. NOTE: A setup video is available for you view how to set up the Home Base Station.

Step 11: Confirm that you see a solid yellow light on your Home Base Station after plugging it in.
a. NOTE: After plugging in the Home Base Station, the light will cycle through a few different colors before turning yellow.
b. TROUBLESHOOTING: If your Home Base Station light is not yellow, unplug the Home Base Station, check the cord connections, wait 30 seconds, then plug the Home Base Station back in. If the problem continues, please contact Smart Knee Support.

Step 12: Allow the Canary Medical App to use Bluetooth, then select to ‘scan code’. Allow the Canary Medical App to use your phone’s camera and then scan the QR code located on the back of your Home Base Station.
a. NOTE: if you do not allow access to your phone’s camera, you may enter the code manually instead.

Step 13: Write down the number displayed at the top of the screen then click ‘Continue’. Enter that number when prompted to complete Bluetooth connection.
a. IMPORTANT: Do not select ‘Forget Device’ in your phone settings for your Home Base Station.
b. IMPORTANT: Do not exit or close the App until set up is complete.

Step 14: Setup Wi-Fi on your Home Base Station by selecting your Wi-Fi network, entering your Wi-Fi password, and selecting ‘Connect’.

Step 15: Your Home Base Station is now set up.

Step 16: To review your Persona IQ recovery data, please utilize the mymobility Patient app. For any questions, please contact Smart Knee Support.

Note: Your Home Base Station needs to communicate with your Wi-Fi router. To increase the chances of a strong connection between the two, try to have your router in the same room where you sleep.

Once your mymobility account and Home Base Station are set up, you are ready to access and view the data collected from your smart knee implant after surgery. Congratulations.



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Patients must have compatible Internet access or smartphone to use mymobility; not all smartphone app features are available with web-based version. Not all patients are candidates for the use of this product and surgeons should evaluate individually to determine which patients are appropriate for therapy at home. The objective kinematic data generated by the CTE with CHIRP System are not intended to support clinical decision-making and have not been shown to provide any clinical benefit. Not all patients are candidates for this product and/or procedure. Results will vary due to health, weight, activity and other variables. Only a medical professional can determine the treatment appropriate for your specific condition. Appropriate postoperative activities and restrictions will differ from patient to patient. Talk to your surgeon about whether joint replacement is right for you and the risks of the procedure, including the risk of implant wear, infection, loosening, breakage or failure, any of which could require additional surgery. For a complete list of benefit and risk information and to find a health care professional near you visit www.zimmerbiomet.com or call 1-800-HIP-KNEE. Legal Manufacturer: Canary Medical USA LLC, 2710 Loker Ave. West, Suite 350, Carlsbad, California 92010, USA, (833) 692-2627, www.canarymedical.com • Exclusive Distributor: Zimmer, Inc., 1800 West Center St., Warsaw, Indiana 46581-0587, USA, zimmerbiomet.com • ©2025 Zimmer Biomet • 3575.6-US-en-Issue Date-2025-03